



## HIGHWAYS ADVISORY COMMITTEE

6 September 2016

**Subject Heading:**

**BUS STOP ACCESSIBILITY  
Parkstone Avenue  
Outcome of public consultation**

**CMT Lead:**

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**Policy context:**

**Havering Local Development  
Framework (2008)  
Havering Local Implementation Plan  
2014/15 – 2016/17 Three Year Delivery  
Plan (2013)**

**Financial summary:**

**The estimated cost of £18,000 for  
implementation (all sites) will be met  
by Transport for London through the  
2016/17 Local Implementation Plan  
allocation for Bus Stop Accessibility.**

**The subject matter of this report deals with the following Council  
Objectives**

Havering will be clean and its environment will be cared for	[X]
People will be safe, in their homes and in the community	[X]
Residents will be proud to live in Havering	[ ]

## SUMMARY

This report sets out the responses to a consultation for the provision of fully accessible bus stops on Parkstone Avenue and seeks a recommendation that the proposals be implemented.

The scheme is within **Emerson Park** ward.

## RECOMMENDATIONS

1. That the Committee having considered the report and the representations made recommends to the Cabinet Member for Environment, Regulatory Services and Community Safety that the bus stop accessibility improvements on Parkstone Avenue set out in this report and shown on the following drawings (contained within Appendix I) are implemented;
  - QP006-OF-B32&B33-A
  - QP006-OF-B34&B35-A
  - QP006-OF-B36-A
2. That it be noted that the estimated cost of £18,000 for implementation (all sites) will be met by Transport for London through the 2016/17 Local Implementation Plan allocation for Bus Stop Accessibility.

## REPORT DETAIL

### 1.0 Background

- 1.1 People with mobility problems, the elderly and people travelling with young children find it difficult to board or alight from buses, unless the vehicle is able to pull in close to the kerb (within 200mm). The difficulty of gaining kerbside access is often caused by indiscriminately parked vehicles, or lack of high kerb space adjacent to stops.
- 1.2 Improvements to the bus stop environment such as raising kerbs, relaying footway surfaces, providing short footway links to stops and (in exceptional circumstances) providing pedestrian crossing facilities can help with making bus stops fully accessible to all people. In some situations, it may be appropriate to build the footway out into the road to provide an accessible

bus stop, although this will only be appropriate where carriageways are very wide.

- 1.3 The introduction of bus stop clearways improves the accessibility of bus stops by providing sufficient space for buses to pull in close to the kerb. It is important with the provision of buses in London that are fully wheelchair accessible, because the benefits of low-floor/ kneeling buses are considerably reduced (if not removed) if the bus cannot be positioned next to the kerb.
- 1.4 Drawing QB109/00/01B shows a standard bus stop layout where the bus stop is within a length of parked vehicles. In such a situation, a 37 metre long bus stop clearway is required to enable buses to meet the kerb so that both loading doors can be used. Where local conditions allow, this length can be reduced and so any design work will consider needs on a case by case basis.
- 1.5 In some situations, it is recognised that buses stopping on the carriageway can have an impact on traffic flows, especially on narrow roads. However, bus stops which are fully accessible to all people allow for buses to use stops more efficiently, minimising the length of time a bus is stationary. This will have the positive effect of reducing disruption to traffic flows to a minimum.
- 1.6 Where buses cannot fully access the kerb, then there may be delays in the loading or unloading of passengers leading to buses stopping longer than necessary. In some cases, certain passengers may not be able to access buses at all or the bus driver will simply need to pass the stop by where access to the kerb is not possible.
- 1.7 There are 696 bus stops in Havering. 668 are on borough roads, 20 are on the Transport for London Road Network and 8 are in private areas (e.g. Queen's Hospital). Data as of August 2016.
- 1.8 Of these stops, 82% are fully accessible. In order for a stop to be fully accessible, it must meet the following basic criteria;
  - The kerb to the footway must be between 125mm and 140mm in height to be compatible with the front and rear loading doors of the bus and the ramp deployed from the rear loading doors;
  - The bus stop should be restricted from parking and stopping by a bus stop clearway so that the stop is always available for buses to be able to pull into tightly to the kerb.
- 1.9 For Havering, funding for Bus Stop Accessibility works has mainly come from the Transport for London Local Implementation plan (LIP), but occasionally funding is secured as part of the development process.

- 1.10 Staff from Environment work with TfL London Buses and the Police (where required) on a programme of mainly route-based Bus Stop Accessibility improvements, although individual sites are investigated from time to time where there are particular passenger access problems.
- 1.11 The route approach allows for comprehensive review of existing bus stop positions for accessibility, convenience, safety etc. and sometimes requires stops to be moved away from points of conflict such as where parking or proliferation of vehicle crossings prevent stops being accessible in their existing positions.
- 1.12 Proposals for accessibility improvements have been developed for various bus stops along Parkstone Avenue as set out in the following table;

<b>Drawing Reference</b>	<b>Location</b>	<b>Description of proposals</b>
QP006-OF-B32&B33-A LE260 Butts Green Road	Outside Thorpe Lodge	Bus stop to remain in the same location  27metre 24 hour bus stop clearway  140mm kerb and associated footway works provided at bus boarding area
QP006-OF-B32&B33-A LE261 Butts Green Road	Outside Ridgemont Place	Bus stop to remain in the same location  27metre 24 hour bus stop clearway  140mm kerb and associated footway works provided at bus boarding area
QP006-OF-B34&B35-A LE258 Nelmes Road	Outside the new development	Bus stop to remain in the same location  27metre part time bus stop clearway 8:00am to 9:00am & 3:00pm to 4:00pm  140mm kerb and associated footway works provided at bus boarding area

QP006-OF-B34&B35-A LE259 Nelmes Road	Flank wall of 9 Nelmes Road	Bus stop to remain in the same location  27metre part time bus stop clearway 8:00am to 9:00am & 3:00pm to 4:00pm  140mm kerb and associated footway works provided at bus boarding area
QP006-OF-B36-A LE255 Wingletye Lane	Outside property 103	Bus stop to remain in the same location  27metre part time bus stop clearway 8:00am to 9:00am & 3:00pm to 4:00pm  140mm kerb and associated footway works provided at bus boarding area

- 1.13 48 letters were hand-delivered to those potentially affected by the scheme on 5<sup>th</sup> July 2016, with a closing date of 25<sup>th</sup> July 2016 for comments.
- 1.14 In addition, ward councillors, HAC members and standard consultees (London Buses, emergency services, interest groups etc) were sent a set of the consultation information.
- 1.15 It should be noted that the proposed Bus Stop Clearways are part-time to match the times of the operation of the bus routes which operate as school services. The exception is the pair of stops at the western end of the street which would operate “at any time” in order to be compatible with the existing “at any time” waiting restrictions. Part time Bus Stop Clearways here would otherwise create “gaps” for parking when not in operation.

## **2.0 Outcome of Public Consultation**

- 2.1 By the close of consultation, 1 response was received as set out in Appendix I to this report.

2.2 A resident raised concern that the proposal shown on Drawing QP006-OF-B34&B35-A would interfere with the implementation of a planning consent for a new vehicle access.

### **3.0 Staff Comments**

3.1 With regard to the concern raised by the resident, Staff confirm that the stop arrangement has been designed to fully enable the implementation of the vehicle access covered by the relevant planning consent and such has been confirmed to the resident.

3.2 Staff recommend that the proposals be implemented as consulted.

## **IMPLICATIONS AND RISKS**

### **Financial implications and risks:**

This report is asking HAC to recommend to the Cabinet Member the implementation of the above scheme

The estimated cost of £18,000 for implementation will be met by Transport for London through the 2016/17 Local Implementation Plan allocation for Bus Stop Accessibility. The funding will need to be spent by 31st March 2017, to ensure full access to the grant.

The costs shown are an estimate of the full costs of the scheme, should all proposals be implemented. It should be noted that subject to the recommendations of the committee a final decision then would be made by the Lead Member – as regards actual implementation and scheme detail. Therefore, final costs are subject to change.

This is a standard project for Environment and there is no expectation that the works cannot be contained within the cost estimate. There is an element of contingency built into the financial estimate. In the unlikely event of an overspend, the balance would need to be contained within the overall Environment Capital budget.

### **Legal implications and risks:**

Bus Stop Clearways do not require traffic orders, but Department for Transport guidance suggests that local consultations should take place as has been the case with the proposals set out in this report.

### **Human Resources implications and risks:**

None.

**Equalities Implications and Risks:**

The Council has a general duty under the Equality Act 2010 to ensure that its highway network is accessible to all users. Where infrastructure is provided or substantially upgraded, reasonable adjustments should be made to improve access. In considering the impacts and making improvements for people with protected characteristics (mainly, but not limited to disabled people, the young and older people), this will assist the Council in meeting its duty under the Act.

The provision of fully accessible bus stops assists with making public transport more inclusive to all sectors of the community, but most especially disabled people and people using pushchairs. Accessible bus stops will be of benefit to people using wheelchairs, but also people who have walking, balance and dexterity difficulties; and blind and partially-sighted people.

**BACKGROUND PAPERS**

Project file: QP006, Bus Stop Accessibility 2016/17

**APPENDIX I  
CONSULTATION RESPONSES  
SCHEME DRAWINGS**





# Havering

LONDON BOROUGH

Respondent	Drawing Reference	Response and Staff Comments (where required)
Resident 34 Parkstone Avenue	QP006-OF-B34&B35-A	<p>I have assessed the plans but need to make you aware that we have planning permission, just over 2years old, to have a new brickwall with gates and 2 entrance/exits at either end of the wall .One of those openings of the gates with driveway over pavement is situated in the position of the proposed bus stop. So please can you re-assess our proposed plans and see what affect that would have .</p> <p>Please can you confirm receipt of this email and that our concern is being addressed .</p>